

INTERJET INFORMATION BULLETIN

Due to the reduction of slots at the Mexico City International Airport, we have discontinued service between Mexico City and Aguascalientes, Campeche, La Paz, Minatitlan, and Reynosa effective immediately.

Travelers holding tickets on flights between Mexico City and these five cities can request a full ticket refund plus an additional 25% compensation, as required by law.

The refund can be paid to an electronic wallet and must be used within a one year period from the date issued.

This refund can also be applied to the cost for future travel to other cities we fly to. If additional costs are due as a result of this change, the traveler will only pay for any increase in cost over the refund amount, Passengers will also be able to choose alternate routes to cancelled destinations. If surface transportation is required, you will be reimbursed according to the following guidelines after you present your bus ticket and only bus expenses are reimbursed. There will be no refunds for car rental or taxi services.

Original Route	Alternative Route	Reimbursable Amount (MXN)
Aguascalientes-Mexico City-Aguascalientes	Bajio-Mexico City-Bajio	\$200.00
Aguascalientes-Tijuana-Aguascalientes	Guadalajara-Tijuana-Guadalajara	\$330.00
Campeche-Mexico City-Campeche	Ciudad el Carmen-Mexico City-Ciudad del Carmen o Merida-Mexico City-Merida	\$330.00
La Paz-Mexico City-La Paz	Los Cabos-Mexico City-Los Cabos	\$220.00
Mexico City-Minatitlan-Mexico City	Veracruz-Mexico City-Veracruz	\$200.00
Mexico City-Reynosa-Mexico City	Monterrey-Mexico City-Monterrey	\$350.00

For more information regarding this reduced service, visit <http://www.interjet.com> or contact customer service in Mexico City at 1102-5537 or anywhere else in Mexico at 01 (800) 890 92 21. From the U.S. dial 1 844 774 89 56 (Toll Free).