



January 3, 2018

IMPORTANT INFORMATION FOR PASSENGERS TRAVELING

MEXICO (MEX) -NEW YORK (JFK) -MEXICO (MEX)

As a result of the winter storm affecting the east coast of the United States, Interjet reports that the following flights have been canceled:

January 4, 2018

Flight 2994/2995 MEX / JFK / MEX

Flight 2990/2991 MEX / JFK / MEX

Flight 2996/2997 MEX / JFK / MEX

In the aforementioned situation Interjet will support all the passengers that were affected by the cancellations offering the following options:

- * Passengers scheduled on one of these flights may rebook their flight without change fees for other Interjet flights from January 5-11, 2018, considering that the change must not exceed the validity of the ticket.
- * The changes requested after January 11, 2018, will apply charging only the difference in rate if there is one.
- * Offer change of route, only charging the rate difference.
- * In case the passenger does not have a flight date, it may be scheduled at the last date published in the itinerary, as long as it does not exceed the validity of the ticket; without applying the charge for change but charging the difference of rate in case of existing; the subsequent changes will be applied with all the corresponding charges.
- * Only passengers traveling on 'Priority' fares, will be eligible for a fare refund.

For more information, Interjet offers its website www.interjet.com/estatus-de-vuelo.aspx where you can find out about the possible changes to your flight, as well as its Call Center:

From Mexico City: (55) 11 02 55 37

From Outside Mexico City: 01 800 890 92 21

From the United States: 1 844 774 89 56 (Toll Free)

