IMPORTANT INFORMATION FOR
PASSENGERS WITH TICKETS TO ORLANDO, FLORIDA (MCO)

Mexico City, September 2, 2019.- The National Weather Service of the United States has placed the Central Florida region under a Tropical Storm, so Orlando International Airport will cease commercial operations on Tuesday, September 3, 2019. As a result, the following flights will be canceled:

<table>
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<th>September 3, 2019</th>
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<tr>
<td>Flight 2880</td>
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<td>Mexico (MEX) – Orlando (MCO)</td>
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<td>Flight 2881</td>
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<td>Orlando (MCO) – Mexico (MEX)</td>
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Interjet will support affected passengers by offering the following options:

- Protection on flights available on the same route to the final destination, waiving the change charges and the difference in fare between September 2 and 20, 2019, considering that the change must not exceed the validity of the ticket.

- In case of having additional segments (returns or continuations), tickets can be exchanged or adjusted without charges until September 27.

- To travel after September 20 or 27 (for additional segments) respectively, the charges corresponding to voluntary movements will apply.

- For route changes, the charges corresponding to voluntary movements will apply.

- Customers in connection who are affected will be provided services at the airport in accordance with current policy.

For more information, please visit the website www.interjet.com.mx/estatus-de-vuelo.aspx or call us at the numbers below.

Mexico City: 55 11 02 55 37
Within Mexico: 01 800 890 92 21
From the United States 1 844 774 8956

About Interjet
Interjet is an international airline based in Mexico City carrying almost 14 million passengers annually within Mexico and between Mexico, the United States, Canada, Central and South America. In all, it provides air service to 54 destinations in ten countries offering its passengers greater connections and travel options through agreements with major airlines such as Alitalia, All Nippon Airways (ANA), American Airlines, British Airways, Emirates, Air Canada, LATAM Group, EVA Air, Iberia, Lufthansa, Hainan Airlines, Hahn Air, Qatar Airlines and Japan Airlines.

Interjet was recently honored with Skytrax’s World Airline Award as the ‘Best Low-Cost Airline in Mexico and Best Cabin Crew in Mexico. In 2017, Interjet was awarded the Travelers’ Choice Trip Advisor Award as the best Mexico airline.

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