

Charges for additional services



Code	Concept	Price plus taxes			Observations
		Mexico MXN	International USD	International CAD	
CHANGES AND ADJUSTEMENTS					
H1D	Reservation on hold	\$80 MXN	\$8 USD	\$11 CAD	The reservation will remain valid for 24 hours. If the payment is not made within this time period, the purchase will be cancelled automatically.
CH1	Name changes –ULTRA LIGHT Fare	\$799 MXN	\$59 USD	\$77 CAD	The change of passenger name can be made up to 4 hours before the departure of the flight. For round trips, you can change the passenger name only when the first flight has not been flown. This service can only be requested through our Call Center.
CH1	Name changes –LIGHT Fare	\$699 MXN	\$49 USD	\$67 CAD	
CH1	Name changes –OPTIMA Fare	\$599 MXN	\$35 USD	\$48 CAD	
CHG	Changes with more than 24 h –ULTRA LIGHT Fare	\$799 MXN	\$79 USD	\$89 CAD	Flight itinerary changes (schedule, date or route) made more than 24 hours in advance, before your flight's departure time.
CHG	Changes with more than 24 h –LIGHT Fare	\$699 MXN	\$69 USD	\$79 CAD	
CHG	Changes with more than 24 h –OPTIMA Fare	\$599 MXN	\$35 USD	\$48 CAD	
CH24	Changes between 4 and 24 h –ULTRA LIGHT Fare	\$999 MXN	\$ 99 USD	\$120 CAD	Flight itinerary changes (schedule, date or route) made between 4 and 24 hours before your flight's departure time.
CH24	Changes between 4 and 24 h –LIGHT Fare	\$899 MXN	\$89 USD	\$115 CAD	
CH24	Changes between 4 and 24 h –OPTIMA Fare	\$599 MXN	\$35 USD	\$48 CAD	
CHG	Changes with more than 24 h –ULTRA LIGHT Fare	\$ 1,099 MXN	\$ 109 USD	\$ 129 CAD	Changes made to flight time, date, or route through our call center will incur a charge per passenger and per section of your trip.
CHG	Changes with more than 24 h –LIGHT Fare				
CHG	Changes with more than 24 h –OPTIMA Fare				
CH24	Changes between 4 and 24 h –ULTRA LIGHT Fare				

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CH24	Changes between 4 and 24 h –LIGHT Fare	\$ 1,099 MXN	\$ 109 USD	\$ 129 CAD	Changes made to flight time, date, or route through our call center will incur a charge per passenger and per section of your trip.
CH24	Changes between 4 and 24 h –OPTIMA Fare				
EXTRA BAGGAGE FOR FLIGHTS WITHIN MEXICO, CENTRAL AMERICA, SOUTH AMERICA, AND NORTH AMERICA					
PXB	1st Additional suitcase	\$550 MXN	\$30 USD	\$36 CAD	Cost per first piece of additional baggage per segment. The weight of suitcase should not exceed 25 lb. (25 kg).
PXB2	2nd Additional suitcase	\$800 MXN	\$40 USD	\$53 CAD	Cost per second piece of additional baggage per segment. The weight of each additional suitcase should not exceed 55 lb. (25 kg)
PXB3	3rd Additional suitcase	\$800 MXN	\$75 USD	\$84 CAD	Cost per third piece of additional baggage per segment. The weight of each additional suitcase should not exceed 55 lb. (25 kg)
PXB4	4th Additional suitcase	\$800 MXN	\$100 USD	\$111 CAD	Cost per fourth piece of additional baggage per segment. The weight of each additional suitcase should not exceed 55 lb. (25 kg)
PXB5	5th Additional suitcase	\$1,000 MXN	\$100 USD	\$111 CAD	Cost per fifth piece of additional baggage per segment. The weight of each additional suitcase should not exceed 55 lb. (25 kg)
EXTRA BAGGAGE ON FLIGHTS FROM/TO CUBA					
PXB	1. st Additional suitcase	\$1,000 MXN	\$50 USD		Cost per first piece of additional baggage per segment. The weight of each additional suitcase should not exceed 55 lb. (25 kg)
PXB2	2. nd Additional suitcase	\$2,100 MXN	\$105 USD		Cost per second piece of additional baggage per segment. The weight of each additional suitcase should not exceed 55 lb. (25 kg)
PXB3	3. rd Additional suitcase	\$2,100 MXN	\$105 USD		Cost per third piece of additional baggage per segment. The weight of each additional suitcase should not exceed 55 lb. (25 kg)
PXB4	4. th Additional suitcase	\$2,100 MXN	\$105 USD		Cost per fourth piece of additional baggage per segment. The weight of each additional suitcase should not exceed 55 lb. (25 kg)

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PXB5	5. ^a Maleta adicional	\$2,600 MXN	\$130 USD		Cost per fifth piece of additional baggage per segment. The weight of each additional suitcase should not exceed 55 lb. (25 kg)
* For flights purchased in Canada, the fee becomes CAD legal currency in Canada and the conversion can be made at the exchange rate in effect at the time of purchase or exchange.					
EXCESS OF CHECKED BAGGAGE AND SPECIAL BAGGAGE					
EXBG	Excess of checked baggage	\$80 MXN	\$8 USD	\$8 CAD	Cost per 2 lb. (1kg) overweight baggage, applicable to documented baggage, sporting equipment and musical instruments. The maximum weight allowed will be 66 lb. (30 kg)
BIKE	Non-motorized touring or racing bike	\$550 MXN	\$30 USD	\$36 CAD	Racing bikes without motor with folding handlebars, loose pedals and airless tires. Passengers are not permitted to carry compressed air cylinders.
GOLF	Golf equipment	\$550 MXN	\$30 USD	\$36 CAD	The golf equipment must not exceed 66 lb. (30 kg).
FISH	Fishing equipment	\$550 MXN	\$30 USD	\$36 CAD	A fishing rod with an average length of 59 in (1.50 m) and a maximum length of 137 in (3.5 m), reel, fishing line (nylon, dyneema or spectra), hooks, lures, baits, weights, corks, fishing net, may be transported. All equipment must be transported in a rigid case or in a container bag.
HNT	Hunting gear	\$550 MXN	\$30 USD	\$36 CAD	Only may be transported those that are not considered as firearms (ARPEL).
SCBA	Scuba gear	\$550 MXN	\$30 USD	\$36 CAD	It can be transported an empty tank of less than 40 PSI, manometer, a snorkel, a harpoon, a pair of fins, safety vest, a weight belt, a regulator and a diving mask. The maximum weight allowed will be 66 lb. (30 kg)
SURF	Surfboard	\$550 MXN	\$30 USD	\$36 CAD	A surfboard, kitesurfing equipment or a boogie board may be transported. In either case, the maximum length shall be 137 in (3.5 m).
N/A	Musical instrument - Carry-on baggage	Free of charge	Free of charge	Free of Charge	Instruments carried on the plane must fit under the seat or in the overhead compartment.

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N/A	Musical instrument – On board	No additional charge	No additional charge	No additional charge	Delicate or voluminous musical instruments which, by their nature, must occupy an additional seat and may involve the full fare seat payment. Musical instruments must not measure more than 78 in (2 m) or weight more than 101 lb. (46 kg).
XBMU	Musical instrument - Checked	\$550 MXN	\$30 USD	\$36 CAD	The musical instrument and its case limits should not be more than 78 in (2 m) in length and weigh no more than 66 lb. (30 kg).
PXC	1 piece of special baggage	\$2,500 MXN	\$130 USD	N/A	<p>Special baggage is considered any piece of baggage not containing dangerous or personal use items.</p> <p>Some examples and their maximum linear allowed dimensions (length + width + height) are:</p> <ul style="list-style-type: none"> • Air conditioner & Mini splits (69 in or 176 cm) • Flat-panel TVs (95 in or 240 cm) • Packed baggage (49 in or 125 cm) • Tires (56 in or 143 cm) • Car defenses (59 in or 150 cm), only when traveling to Cuba <p><i>* For flights purchased in Canada, the fee becomes CAD legal currency in Canada and the conversion can be made at the exchange rate in effect at the time of purchase or exchange.</i></p>
PXC2	2 pieces of special baggage	\$3,400 MXN	\$175 USD	N/A	
PXC3	3 pieces of special baggage	\$5,200 MXN	\$265 USD	N/A	
PXC4	4 pieces of special baggage	\$7,000 MXN	\$355 USD	N/A	
PXC5	5 pieces of special baggage	\$9,700 MXN	\$490 USD	N/A	
PXC6	6 pieces of special baggage	\$12,400 MXN	\$625 USD	N/A	
PXC7	7 pieces of special baggage	\$15,100 MXN	\$760 USD	N/A	
PETS AND COMPANY ANIMALS					
AVIH	Checked Pet	\$899 MXN	\$100 USD	\$100 CAD	Only dogs, cats and ornate birds are allowed.
PETC	Carry-on Pet	\$899 MXN	\$125 USD	\$125 CAD	Dogs and cats of maximum 22 lb. (10 kg) and 10 in (25 cm) must be transported inside a container with maximum dimensions of 15 in x 11 in x 9 in (40 cm x 30 cm x 23 cm).
ESAN	Emotional support animal	Free of charge	Free of charge	Free of charge	These animals will travel free of charge, but for this service, a Medical Certificate confirmation is required.

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SVAN	Guide dogs		Free of charge	Free of charge	Free of charge	
REFERRED PAYMENTS						
CSC	Payment via Call Center		\$80 MXN	\$8 USD	\$11 CAD	Payment can be made up to 24 hours after the reservation is made at the selected branch. If your payment is not received, the reservation will be canceled.
OTHER SERVICES						
INF	Infant		Free of charge	Free of charge	Free of charge	Children under 2 years of age. On international flights this service is free of charge, but some taxes may apply and have to be paid depending on the country you are traveling to.
UMNR	Unaccompanied minor		\$500 MXN	\$50 USD	\$68 CAD	This service does not apply for <i>Priority</i> fare.
ATLS	Atlas insurance		\$89 MXN	\$5 USD	\$7 CAD	Protection for passengers in case of cancellation or loss of luggage. Price per segment of the journey and per passenger including taxes. This protection is only available in Mexican territory.
SEAT CHANGES						
SET	Ultra Light	Zone 1	\$400 MXN	\$20 USD	\$18 CAD	Change of seat in front of the plane for in Ultra Light fare.
SET		Zone 2	\$150 MXN	\$10 USD	\$18 CAD	Change of seat into the back of the plane for tickets in Ultra Light fare.
SET	Light	Zone 1	\$300 MXN	\$15 USD	\$13 CAD	Change of seat in front of the plane for in Light fare.
SET		Zone 2	\$100 MXN	\$5 USD	\$13 CAD	Change of seat into the back of the plane for tickets in Light fare.
SET	Light Promocional	Zone 1	\$400 MXN	\$20 USD	\$18 CAD	Change of seat to the front rows of the plane for purchased tickets in Light fare with some type of promotion or discount.
SET		Zone 2	\$200 MXN	\$10 USD	\$18 CAD	Change of seat into the back of the plane for tickets in Light fare purchased with some type of promotion or discount.
SET	Óptima	Zone 1 y 2	Free of charge	Free of charge	Free of Charge	Change of seat for purchased tickets in Optima fare, from the third row.

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SET	Óptima Promotional	Zone 1	\$100 MXN	\$5 USD	Free of Charge	Change of seat to the front rows of the plane for purchased tickets in Optima fare with some type of promotion or discount.
SET		Zone 2	Free of charge	Free of charge	Free of Charge	Change of seat into the back of the plane for tickets in Optima fare purchased with some type of promotion or discount
SET	Priority	Priority zone	N/A	N/A	N/A	Priority fare has assigned rows 1 and 2 for its passengers, so in this fare no seat changes will apply to another part of the plane.

** Prices are subject to change without notice and the final price will be shown at the time of reservation or change. For flights to/from Latin America and the United States the charge will be made in USD, legal currency in the United States of America, for flights to/from Canada the charge will be made in CAD, legal currency in Canada. In Latin American and Caribbean countries the conversion will be made into local currency of the country where the charge is made, according to the exchange rate in force at the time of purchase or change.*