

INTERJET INFORMS

Mexico City, March 17th, 2020 – In the interest of passenger health and safety and due to a decrease in market demand as a result of the COVID-19 outbreak, Interjet has decided to reduce flight capacity by 40%.

“We’re taking these measures due to the current situation that is affecting the airline and tourism industry resulting from the affect the coronavirus outbreak is having around the world. This decision was made in order to act responsibly and in the best interests of our passengers, crew members, and employees’ health and safety”, assured William Shaw, CEO of Interjet.

These measures will not affect the quality of service that we’re known for. Furthermore, we have made our flight change policy even more flexible to accommodate our passengers’ needs at this time. See more details regarding flight changes on our website www.interjet.com.

Interjet will also be adjusting route frequency due to flight restrictions that result from the COVID-19 outbreak. This is determined by the governments of countries where we operate.

The safety and wellbeing of our passengers and 6,000 employees is our main priority. That’s why we’ve doubled sanitization efforts and are strictly following health and safety protocols for all passengers, crew members, and staff.

We must stress that our aircraft are fitted with HEPA (*High Efficiency Particulate Arrestor*) filters that remove bacterial and viral particles from the air with an efficiency rate of 99.99%.

Thanks to the cutting-edge technology on board our aircraft, the air in the passenger cabin is completely renewed with clean air every 3 minutes on average.

To make sure all our flights are completely sanitized for our passengers and crew, our sanitization protocol includes disinfecting of air and all surfaces within the passenger cabin. This includes tables, seats, doors, and customer service desks. We will be maintaining these sanitization efforts as long as necessary according to recommendations by health authorities.